



# RESIDENT'S GOLF INFORMATION PACKET

2019 – 2020

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## **PRO SHOP HOURS OF OPERATION**

- Normal hours 6 am to 5 pm.
- Will fluctuate during the year.
- Check for updates by calling Pro Shop.

## **WEATHER DELAYS**

- Pro Staff will determine when the course is open for play.
- In the event of a delay all tee times will be delayed.

## **BOOKING TEE TIMES**

### **Booking Window**

- Player's Card Holder Up to 14 days in advance
- SCSH Resident Up to 10 days in advance
- Visitors Up to 7 days in advance

Note: Resident can reserve up to one (1) foursome per reservation.

### **Booking Methods**

- You may book by calling 760.200.3375
- Stop by the golf shop.
- Electronically at [www.shadowhillsgolfclub.com](http://www.shadowhillsgolfclub.com)

Note: Shadow Hills Golf Club reserves the right to make reservations up to 12 months in advance for group and tournament events. Groups and events are not booked from January-March.

## **FEES**

- Prior to each round, fees must be paid per the attached green fee schedule on page 8.

## **RAIN CHECK**

- Less than three (3) holes played 100% credit.
- Three (3) or more holes played but less than (12) holes played 50% credit.
- No credit will be issued if a player completes the 12<sup>th</sup> hole or beyond.
- Credit will not have cash value but may be used towards a future round.

## **TRAIL FEE**

- Personal golf cart users must pay a trail fee and must complete the Private Golf Cart Agreement.
- SCSH Residents only.
- Valid for one year from the date of purchase.
- Costs are Resident single \$310; Resident Couple \$420.
- Non-refundable and not transferrable.

## **PLAYER'S CARD**

**Dual Course –(North and South) - \$62**

**North Course Only –\$21**

## **PLAYERS CARD LOYALTY PROGRAM**

*The intent of the Players Card Loyalty Program is to encourage utilization of Shadow Hills Golf Club and promote the sale of merchandise by offering rewards based on dollars spent.*

### **How it Works**

Become a Players Card Member and earn 10% for every dollar spent on golf fees and merchandise in the Golf Shop.

### **Rewards**

- Rewards points will be earned at a 10% rate for every dollar spent on golf or merchandise
  - o Example: \$50 purchase = 5 reward points
- Points are then redeemable for a round of golf once balance equals green fee
- Complimentary round must be redeemed immediately after equitable points are collected
  - o If a large purchase is made, subsequent complimentary rounds will be redeemed
  - o Cardholder has the option to withhold the comp round if playing the North Course and use for next round on the South Course
- Points expire 3 months after the expiration of a Player Card membership

## **DRIVING RANGE & SOUTH COURSE PRACTICE FACILITIES**

- Check in at the golf shop before use.
- Complimentary range balls before a paid round.
- Practice fees without a paid round are \$10 for residents, \$15 for non-residents and \$3 for any children under the age of 14.
- South tee practice facility is reserved for residents, private instruction and individuals or groups approved by Golf Professional on duty.

## **EQUIPMENT**

- Every player must have a set of golf clubs and a golf bag.
- Rental Clubs are available through the golf shop.

## **DRESS CODE**

- The Golf Professional has the authority to determine what apparel is appropriate to maintain the standards of Shadow Hills Golf Club.
- Non-compliance may result in refusal of access to the facilities.

### **Men, Women and Juniors**

#### **Bottoms**

- Blue denim, cycle wear, sweatpants, bathing suits, cut-offs, jogging or spandex pants are not compliant with the dress code.
- For Men the appropriate length for shorts is 3 inches or less above the knee.
- For Women the appropriate length is 5 inches or less above the knee.
- For Women mini-skirts are not permitted.

#### **Tops**

- For Men T-shirts and muscle shirts are not permitted.
- For Women sleeveless tops are permitted with a collar.
- For Women any top worn without a collar must have sleeves.

## **NORTH COURSE PLAY SCHEDULE**

- Monday thru Sunday Tee times.
- Please check the Pairs Group event schedule

## **SOUTH COURSE PLAY SCHEDULE**

The Management may use unfilled tee times from club play events.

### **Mondays**

- Men's Club 7:30 am limited field on a shotgun start.

### **Tuesday**

- Classy Niners Group starts at 7:30 am, alternating nines weekly.
- Tee times available at 7:45 am opposite to the Classy Niners.

### **Wednesday**

- 7:30 am double tee or shotgun start for Ladies Club Events.

### **Thursday**

- 7:30 am double tee or shotgun start for Men's Club Events.

### **Friday**

- Tee times beginning at 6 am.
- Ladies Club 8 am with a limited field on a reverse shotgun start.
- Classy Niners 12:30 pm 28 player group, on tee times.

### **Saturday**

- Tee times beginning at 6 am followed by a 7:30 am 72 player maximum reverse shotgun. Tee times follow shotgun.

### **Sunday**

- Couples Club Event shotgun every first and third Sunday of the month.
- During Couples Event there will be a second shotgun start to alternate to the couples club.
- Alternating Sundays tee times beginning at 6 am.

### **November – March**

- Double shotgun starts on some Wednesdays, some Thursdays, and during Couples Events.

## **NOTES**

### **Reverse Shotgun**

- The reverse shotgun is the best way to handle groups numbering up to 120 players. The entire group tees off at the same time with two groups of players assigned at each hole (two groups per hole with the following exception: Single group to start on holes after a par-3). For example, a tournament of 80 players would make 20 groups of 4 players, starting on holes 1A, 1B, 18A, 18B, 17A, 16A, 16B, 15A, 14A, 14B, 13A, 13B, 12A, 12B, 11A, 11B, 10A & 10B.

### **Tee Time Start**

- This is the typical start, group after group starting typically of the no. 1 tee. Tee time intervals defined as 7 to 8 minutes apart.

### **GENERAL CART RULES**

- Only two carts are allowed per group, unless authorized by Golf Pro on duty.
- Exceptions are made for medical reasons and/or smoking.
- Two carts on the turf are allowed, additional carts must stay on the path.
- South Course – Handicap flags please park in designated area behind the green marked with white pole and blue cap.
- North Course – Cart path only with the exception of carts with handicap flag.
- Use of golf carts is mandatory on the South Course.
- Walking permitted on the North Course.
- SCSH carts assigned upon check-in are restricted for use on the golf course and practice areas.
- SCSH carts shall not be removed from club property at any time.

### **PRIVATE GOLF CARTS**

- The right to use a privately owned golf cart is a non-assignable license and personal right. SCSH may terminate the license and right at any time.
- All golf cart owners shall be required to sign the Private Golf Cart Agreement, which holds SCSH harmless as a result of any loss or damage relating to the owner's operation of the golf cart.
- Proof of liability insurance must be provided yearly with a single limit of at least \$300,000 per occurrence for personal bodily injury, including death and property damage.
- Only licensed drivers may operate the cart.
- All personal carts shall be electric and shall be approved annually by the Golf Professional on duty.
- Cart must display current decal.
- The maximum width must not exceed 48"
- Tires must be turf-ready.
- Any damages caused will be the responsibility of the cart owner and/or his/her guests, including and without limitation, damage to persons, other golf carts, resident property and/or property of SCSH.
- Residents lending carts to others will be held responsible for any damages including and without limitation, damage to persons, other golf carts, resident property and/or property of SCSH.
- A maximum of two riders and two golf bags per cart is allowed.

### **DISABLED OR IMMOBILE CARTS**

- Cart owner shall be responsible for all maintenance and repair of the cart.
- Shall be removed only by golf club personnel who shall not be liable for any damages during towing or while in storage.
- Carts will be relocated to the private cart parking area only.
- The owner shall remove the cart from the private parking area in a timely manner.

## **USE OF HANDICAP FLAG**

- Temporary and/or permanent flags are available at pro shop.
- Refer to pro shop for eligibility and/or requirements.
- Handicap flags please park in designated area behind the green marked with white pole and blue cap.

## **PACE OF PLAY**

- Stay behind the group in front of you.
- South Course – recommended pace is 4 hours and 15 minutes per 18 holes.
- North Course – recommended pace is 3 hours and 15 minutes per 18 holes.
- Pro Staff and Player's Assistants will monitor pace.
- Players may be asked to improve their position.

## **NO SHOW POLICY**

- The purpose of this policy is to increase the availability of tee times and better meet the revenue projections. This policy will be in effect on a continuing on seaNovember 1 – May 31. Unused tee time(s) may be re-sold by the Golf Shop Staff and this will have no bearing on the "No Show Policy".
- A "No Show" is an individual or group that does not cancel thru the Golf Shop at least 48-hours prior to the reserved tee time(s). Cancellations made inside of 48-hours prior to play shall be considered a "No Show" regardless of the reason. Player(s) who show up to play but cancel before teeing off will be also a "No Show".
- In the event of inclement weather, the "No Show Policy" will not be enforced.
- When a "No Show" occurs, the individual or group will be charged the corresponding green fee.
- All golfers must check in and register at the Golf Shop at least fifteen (15) minutes prior to their schedule starting times, or shall be subject to losing their starting times.

If you have questions concerning the content of this information packet, or any other golf related questions, please contact Shadow Hills Golf Shop.

